

## Appendix H: Warranty and Repair

### ILEC Manufacturer's Warranty

All ILEC products come with a 2 year warranty covering failures in material and manufacturing of the product. ILEC will replace or repair parts of the instrument which have failed in the warranty period, provided the instrument has been returned free of charge, and provided it had been operated within the limits specified in this manual. In particular, no warranty can be claimed, where any liquid (e.g. water) or foreign particles have been allowed to penetrate into the pneumatic ports.

ILEC cannot be held responsible for consequential damages caused by a failure of the instrument, or any other cause that might be connected with the instrument.

### Returning an Instrument to ILEC for Repair

In case of trouble, describe the problem as precisely as possible, so the instrument can be repaired as quickly as possible. Please give a phone number and email address where you can be reached, in case of questions about the problem you've encountered.

Tape your name, return address, and contact information to the instrument case. Pack the instrument carefully, ensuring no foreign particles or liquid can penetrate into the pneumatic ports. Seal the instrument in two layers of plastic bag, then pack with a thick layer of protective material.

Ship to (don't forget the telephone number on the address):

**ILEC GmbH  
Friedrich-Puchta St. 6  
D-95444 Bayreuth  
Germany**

**Telephone (0921)13733**

### **NOTE**

- On the customs slip, clearly mark:
  - Civil Aircraft Instruments for Repair TARIC 8803 90 91
  - value 200 Euro.
- From outside Europe: Please ship via Airmail service and if possible specify "letter airmail" (not "parcel airmail"). **Do Not use UPS, FedEx, or Express mail**, as this is actually slower (your instrument will sit in Frankfurt customs for days).